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Monday, 6 July 2015

To: The Members of the **External Partnerships Select Committee**
(Councillors: Paul Deach (Chairman), Dan Adams (Vice Chairman), Ian Cullen, Ruth Hutchinson, Rebecca Jennings-Evans, David Lewis, Katia Malcaus Cooper, Alan McClafferty, Max Nelson, Adrian Page, Robin Perry, Chris Pitt, Nic Price, Darryl Ratiram and John Winterton)

In accordance with the Substitute Protocol at Part 4 of the Constitution, Members who are unable to attend this meeting should give their apologies and arrange for one of the appointed substitutes, as listed below, to attend. Members should also inform their group leader of the arrangements made.

Substitutes: Councillors Oliver Lewis, Jonathan Lytle, Wynne Price, Ian Sams and Pat Tedder

Dear Councillor,

A meeting of the **External Partnerships Select Committee** will be held at Surrey Heath House on **Tuesday, 14 July 2015 at 7.00 pm**. The agenda will be set out as below.

Please note that this meeting will be recorded.

Yours sincerely

Karen Whelan

Chief Executive

AGENDA

Pages

Part 1 (Public)

- | | | |
|---|---|--------------|
| 1 | Apologies for Absence | |
| 2 | Chairman's Announcements and Welcome to Guests | |
| 3 | Minutes | 3 - 8 |

To confirm and sign the minutes of the meeting held on 3 March 2015.

4 Declarations of Interest

Members are invited to declare any disclosable pecuniary interests and non-pecuniary interests they may have with respect to matters which are to be considered at this meeting. Members who consider they may have an interest are invited to consult the Monitoring Officer or the Democratic Services Officer prior to the meeting.

5 Presentations - Surrey Police and Accent Group

9 - 10

To receive presentations from Acting Inspector Jon Castell of the Surrey Police Surrey Heath Neighbourhood Team and Rob Mills, the Regional Housing Director of Accent South.

6 Committee Work Programme

11 - 14

To consider a Committee Work Programme for the remainder of 2015/16.

**Minutes of a Meeting of the External
Partnerships Select Committee held at
Surrey Heath House on 3 March 2015**

+ Cllr Josephine Hawkins (Chairman)
+ Cllr Paul Deach (Vice Chairman)

Cllr Glyn Carpenter	+ Cllr Adrian Page
- Cllr Ian Cullen	+ Cllr Ken Pedder
+ Cllr Tim Dodds	+ Cllr Chris Pitt
Cllr Heather Gerred	+ Cllr Ian Sams
- Cllr Liane Gibson	- Cllr Pat Tedder
- Cllr David Hamilton	- Cllr John Winterton
Cllr Lexie Kemp	

+ Present

- Apologies for absence presented

Substitutes: Cllr Bill Chapman (for Cllr Liane Gibson), Cllr Edward Hawkins (for Cllr John Winterton) and Cllr Judi Trow (for Cllr Pat Tedder)

Guests: Tim Pashen – Surrey Heath Health and Wellbeing Board
Haydn Morris – Chief Executive Officer, Southern Addictions
Advisory Service
Sheila Hargreaves – Adult Clubs and Volunteering Manager,
Crossroads Care Surrey
Jenni Pringle – Care Operations Manager, Crossroads Care Surrey

Officers: Sarah Groom – Transformation Team Manager
Rachel Whillis – Democratic Services Officer

24/EP Chairman's Announcements and Welcome to Guests

The Chairman welcomed the guest speakers.

25/EP Minutes

The minutes of the meeting held on 20 January 2015 were confirmed and signed by the Chairman.

26/EP Surrey Heath Health and Wellbeing Board

The Committee received a presentation from Tim Pashen, the Executive Head of Community for Surrey Heath Borough Council, on behalf of the Surrey Heath Health and Wellbeing Board. He informed Members that Surrey Heath Health and Wellbeing Board had been established in April 2013 in response to the Health and Social Care Act 2012, which had introduced the biggest changes to health arrangements since the establishment of the NHS. The Act had introduced local commissioning of health services through Clinical Commissioning Groups and a requirement for upper tier authorities to establish Health and Wellbeing Boards.

The Surrey Heath Health and Wellbeing Board was not a statutory body but had been formed to look at issues specific to Surrey Heath. Members were reminded that the Surrey Heath Clinical Commissioning Group's boundary was virtually co-terminus with the borough boundary.

The membership of Surrey Heath Health and Wellbeing Board was comprised of Surrey Heath Borough Council, Surrey County Council Public Health, Surrey County Council Adult Services, and Surrey Heath Clinical Commissioning Group.

The aims and objectives of the Surrey Heath Health and Wellbeing Board were to be a strategic board and to harness opportunities for promoting and encouraging good health and active lifestyles. The Surrey Heath Health and Wellbeing Board looked at 5 themes, which mirrored the themes of the Surrey Heath and Wellbeing Board.

The Committee was informed that research had identified the 5 following main risks, which had been embodied in Surrey Heath Health and Wellbeing Board's Action Plan, which included tobacco smoking, raised blood pressure, obesity, physical inactivity, and alcohol. These areas would be looked at together with improving emotional wellbeing and health. The Plan was an evolving document and contained a number of actions which were underpinned by SMART targets.

The Plan contained 3 Sections:

- **Section 1 - Healthy Lifestyles.** This section contained several actions regarding campaigns to stop smoking, enforcement against smoking offences, alcohol, healthy weight, physical activity and diet.
- **Section 2 – Protection from Harm.** This included actions relating to prevention of excess winter deaths, falls, immunisation, domestic abuse, and self-harm and self-care.
- **Section 3 – Active and Supportive Communities.**

The Surrey Heath Health and Wellbeing Board was also working to develop a Workplace Charter for employers to demonstrate their commitment to health and wellbeing. It was reported that there was a lot of evidence that a healthy workforce could reduce absence and improve productivity.

The Committee was reminded that a Wellbeing Centre had been opened at the Windle Valley Centre in Bagshot, which housed a number of organisations which help sufferers of dementia and carers for those with dementia. It was reported that a Memory Garden was expected to be opened in Bagshot towards the end of April. Mr Pashen undertook to circulate further information on the purpose of the Memory Garden to Members.

Members noted a number of other areas of work being undertaken by the Care Connections Co-ordinator, who was part of the Diocese of Guildford Communities Engagement Team, including a pilot in Lightwater. This project was intended to connect services and resources with residents within the Lightwater community.

RESOLVED

- i) **to note and thank Mr Pashen for his presentation; and**
- ii) **that further information on the purpose of the Memory Garden in Bagshot and the Surrey Heath Health and Wellbeing Board Action Plan be circulated to Members.**

27/EP Southern Addictions Advisory Service (SAdAS)

Haydn Morris, Chief Executive Officer for Southern Addictions Advisory Service (SAdAS), informed the Committee that the organisation was an independent charity which had been operating in Surrey for 29 years. SAdAS was a contracting agency and worked with Surrey County Council, from whom it received most of its income, and was involved with the Surrey County Council's Health and Wellbeing Board.

The Committee was informed that the organisation employed 52 members of staff and had a Senior Management Team of 5.

SAdAS was currently principally commissioned to provide preventative work in relation to drugs and alcohol, although it still undertook some work with chaotic people using drugs and alcohol whose behaviour impacted upon the community. Although the organisation was contracted to work with 35 complex needs cases per year, it currently saw 186 per quarter.

Mr Morris informed Members that SAdAS had also worked with high risk people with drug, alcohol and mental health problems who presented a risk in the community but this work had now been decommissioned.

In order to utilise its experiences in this field, SAdAS had sought community connections funding and had developed the Welcome Project, which had been running for 18 months. It was recognised that loneliness and a sense of not feeling valued were key drivers for triggering anxiety, stress and poor wellbeing, which also impinged on an individual's physical health. The Project was designed to connect and involve people in existing networks already in place in their community. Surrey Heath in particular had seen a huge increase in this area of work since the project's inception.

The Committee was informed that SAdAS ran counselling services across the County, with over 100 volunteer counsellors providing drugs and alcohol counselling, and some mental health counselling. It was reported that the organisation provided 5,200 free hours of counselling per year.

The organisation also worked to help divert people with mental health issues who presented themselves at Hospital Accident and Emergency, into other services. This crisis aversion work would shortly be rolled out across the county.

Members were advised that, whilst clients were often referred by medical professionals and other agencies, 75% of their clients had contacted them directly.

The Committee was informed that SAdAS was also involved in housing matters and concentrated upon tenancy sustainment. It was reported that the average cost

of evicting somebody had been calculated at £32,000. The benefit of avoiding this measure was therefore recognised and the organisation assisted by using a variety of solutions to help avoid an eviction process.

Members discussed opportunities for the Council to help promote the organisation and its work in the community, including the Council's YouTube Channel, Heathscene, Surrey Heath Show, and through the Council's Social Media. It was therefore agreed to ask the Council's Media and Marketing Manager to liaise with Southern Addictions Advisory Service's communication officer.

RESOLVED

- i) to note and thank Mr Morris for his presentation; and**
- ii) that officers be asked to discuss appropriate methods to publicise Southern Addictions Advisory Service, as outlined above.**

28/EP Crossroads Care

Jenni Pringle, Care Operations Manager, and Sheila Hargreaves, Adult Clubs and Volunteering Manager, for Crossroads Care Surrey informed the Committee that the organisation was a leading charity which had been providing vital respite breaks to unpaid carers in Surrey for over 30 years.

It was reported that 3 in 5 people would become an unpaid carer in their lifetime and every day 6,000 people would start caring for someone close to them, saving the economy £119 billion a year. It was noted that in September 2014 Carers UK had reported that 6 out of 10 carers had been pushed to breakpoint.

Crossroads Care Surrey covered the whole of Surrey and had approximately 1,800 clients of all ages. It had over 200 Carer Support Workers who would go into people's homes and take over the caring responsibility for a specific amount of time. It was emphasised that the carer was the person providing the service; the Carer Support Workers supported them in this role.

The Committee was informed that Crossroads Care Surrey's core service was providing carer breaks. It provided regular respite breaks of 3 hours, funded by Surrey County Council, on a weekly or fortnightly basis depending upon the carer's needs. This would usually be on the same day, at the same time, with the same Carer Support Worker. This allowed the family to get to know their Care Support Worker and enabled the Support Worker to understand the family's needs and build trust. Carers were also able to purchase additional hours to add to their break or have an additional break on a different day.

Crossroads Care Surrey, in partnership with the NHS, offered a Professional End of Life Service which provided individually tailored practical and compassionate support to carers and people affected by life limiting illnesses during their last 12 months. A palliative care trained Carer Support Workers would take over the caring role to allow a carer to have regular breaks to help improve their quality of life and reduce stress and fatigue they might experience as a result of their caring

role. This service was funded by all 5 of the Clinical Commissioning Groups in Surrey.

The Committee was informed that, before going into a carer's home, Carer Support Workers received training; they undertook 13 mandatory training courses, plus any specialist training required.

It was reported that many of the organisation's Carer Support Workers had worked for Crossroads Care Surrey for many years; 1 Carer Support Worker had been working with a family for 25 years. The Carer Support Workers undertook a range of activities which improved the quality of a cared for person's life, including interacting with the cared for person, meal or drink preparation, light domestic duties, or attending to personal or health care needs. It was noted that respite time could also allow the opportunity for parents caring for a disabled child to spend time with other children.

Crossroads Care Surrey also had a variety of clubs for adults with varying disabilities which were run throughout Surrey. Whilst some of these clubs provided a safe environment for cared for people, in order for carers to enjoy an extended respite break, other clubs provided carers an opportunity to meet other carers and receive support and advice from trained professionals.

Members were informed that the organisation was compliant with the Care Quality Commission and Ofstead, and was monitored annually by Crossroads Care Quality Evaluation Tool (CROQUET). An annual carers' questionnaire continued to demonstrate the organisation's improvement, with 98% of carers stating that they got on well with their Carer Support Worker and 98% saying their quality of life was improved by their respite breaks.

The Committee discussed opportunities for the Council to help promote the organisation and its work in the community. It was therefore agreed to ask the Council's Media and Marketing Manager to liaise with officers from Crossroads Care Surrey.

RESOLVED

- i) to note and thank Ms Hargreaves and Ms Pringle for their presentation; and**
- ii) that officers be asked to discuss appropriate methods to publicise Crossroads Care Surrey, as outlined above.**

29/EP Committee Work Programme

The Committee agreed not to schedule any items for the 2015/16 Work Programme pending the Governance Working Group's review of the Council's scrutiny arrangements. Discussions were ongoing regarding the Chief Executive of Frimley Health Trust attending a future meeting.

The dates for meetings in the 2015/16 municipal year were discussed and it was noted that the meeting in January 2016 was scheduled on a Wednesday, rather

than on a Tuesday, the committee's usual day for meeting. It was, therefore, agreed to ask the Chief Executive to move the January meeting of the committee to Tuesday, 19 January 2016.

Members were informed that, following recommendations by the committee, the Spring 2015 publication of Heathscene would contain articles on Thames Water and Surrey Search and Rescue.

The Chairman expressed her gratitude to all members who had served on the Committee that year.

Chairman

Presentations

Portfolio	Community
Ward(s) Affected:	n/a

Purpose

To receive presentations from Surrey Police and Accent Housing Association.

Surrey Police

1. The Committee receives regular updates from Surrey Police on community safety/crime and disorder in the Borough. The Borough Inspector will update Members based on data compiled by the Force Analysis Unit, but linking to the position on the ground in Surrey Heath.
2. The Neighbourhood Team's priorities were to keep people safe, to be there when people needed them and the relentless pursuit of criminality.
3. The Force faced a number of challenges which were reflected in Neighbourhood Teams, including a reduction in Police Community Support Officers, though this had been mitigated by increases in the number of constables.
4. Inspector John Davies had recently taken up a new post as Custody Inspector at Guildford Police Station and Acting Inspector Jon Castell would attend to make a presentation and take Members' questions.

Accent Group

5. The Accent Group are made up from an amalgamation of a number of housing associations across the Country. Accent South are based in the former Peerless Group building in Camberley, with most of the properties it rents being in the Borough.
6. Rob Mills, the Regional Housing Director for Accent South will attend the meeting, to make a presentation and address Members' questions.

Previous Presentations

7. Although there have been subsequent presentations by Surrey Police, the Police and Housing Association previously made presentations to the Committee on 24 June 2014. The link below will take you to the minutes of that meeting:

<http://surreyheath.moderngov.co.uk/documents/g1355/Printed%20minutes%2024th-Jun-2014%2019.00%20External%20Partnerships%20Select%20Committee.pdf?T=1>

Proposal

8. It is proposed that the Committee receives each presentation, followed by Members' questions and discussion.

Recommendation

9. The Committee is asked to consider the presentations and consider any future steps which Members would wish to recommend to the Executive and/or Council.

Background Papers:

None

Author:

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Crawford

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Service Head:

Richard Payne Executive Head of Corporate

Committee Work Programme

Portfolio: Corporate

Ward(s) Affected: n/a

Purpose

To consider a Committee Work Programme for the 2015/16 municipal year

Background

1. The External Partnerships Select Committee was appointed by the Council at its annual meeting on 20 May 2015 for the period 2015/16.
2. Part 4 of the Constitution requires the Committee to agree a work programme for the municipal year.
3. The Committee Work Programme will develop through the forthcoming municipal year, to meet new demands and changing circumstances. The Committee will be expected to review its work programme from time to time and make minor amendments as required.

Work Programme 2015/16

4. Subject to being re-appointed, the Committee is scheduled to meet on the following dates in the 2015/16 municipal year:

15 September 2015
24 November 2015
19 January 2016
29 March 2016
5. The Committee is responsible for Scrutiny of other agencies which affect the economic, social and environmental well-being of the Council's area, including the Health and Wellbeing Board and the Police and Crime Panel. It also carries out the Council's statutory crime and disorder function and will receive regular updates on community safety in the borough from the Neighbourhood Inspector.

Proposal

6. Recognising that the new Council and Executive may also have areas they would wish the Committee to focus on, Members are asked to consider and prioritise issues to meetings on the 2015/16 programme. A list of issues proposed and/or considered in the previous municipal year is attached at Annex A to assist Members, but this is not comprehensive and Members may wish to consider other areas of concern/interest.

Resource Implications

7. Resource implications will depend on the issues brought before the Committee. The implications both in terms of prior to/during the meeting and any resultant work will have to be assessed when individual meetings are planned and the Committee decisions are known.

Recommendation

8. The Committee is asked to consider a work programme for the remainder of the 2015/16 municipal year.

Background Papers: None

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Head of Service: Richard Payne – Executive Head - Transformation

External Partnerships –Issues Proposed/Considered/Covered – 2014/15

Accent Group
Camberley Street Angels
Collectively Camberley BID
Crime and Disorder Update
EM3 Local Enterprise Partnership
Environment Agency
Frimley Park Hospital NHS Trust
Police and Crime Panel
Surrey Heath Clinical Commissioning Group
Surrey Heath Health and Wellbeing Board
Surrey Police and Crime Panel
Surrey Search and Rescue
Taxi Marshals
Your Sanctuary

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